



TruRecord

integrated call recording solution

THE DIFFERENCE

TruRecord technology records & analyzes all inbound and outbound, local or toll free, landline and cellular calls. In addition to recording calls, TruRecord provides a comprehensive view of every call that goes through your current communications system. You can capture, record, organize and analyze all of the calls coming to and from your business.

TruRecord is available on every business phone number and from every cell, portable, soft, desk or other connected device. With Advanced Call Analytics, every call can be analyzed in real time. When key words or phrases are detected, management is alerted to take the appropriate action.



CRM INTEGRATION

PUBLISHES COMPLETE CALL DETAILS FOR EVERY INBOUND & OUTBOUND CALL TO ALL LEADING CRM APPLICATIONS



WORKS ON MOBILE

AVAILABLE ON EVERY PHONE NUMBER, EVERY CELL PHONE, PORTABLE PHONE, SOFT PHONE, DESK PHONE OR OTHER CONNECTED DEVICE



ACTIONABLE INTELLIGENCE

CALL STATISTICS AND ADVANCED CALL ANALYTICS

WANT TO SEE HOW IT WORKS?

reach out to us at demo@dealertel.com or 877-893-5022



CRM INTEGRATION

Fully integrates with all the leading CRM applications, publishing complete call details of every inbound and outbound call to your CRM application. Calls from any device; desk phone, mobile phone, cordless phone, tablet or soft phone can be logged into the appropriate CRM record.

CALL NOTES

Call Notes allows employees to record a voice message at the end of a call. TruRecord transcribes the verbal message and attaches it to the CRM record for that call. Call Notes can be captured using desk or mobile phones. Eliminates the need to manually input CRM updates for every call.

SPEECH ANALYTICS

Gain real-time valuable insights into how your business is performing. With TruRecord Advanced Speech Analytics, every call can be analyzed in real time, allowing custom notifications to be sent to management based on key words spoken in the call. Available on every phone number, cell, portable, soft, desk or other connected device. A web based control portal allows customization, call reviews and rich reporting capabilities.

