



TruVoice

hosted voip solution

THE DIFFERENCE

For more than a century telecommunications has remained the #1 customer-facing technology. Dealership phone systems are still critical and today have increased functionality beyond just facilitating conversations. The dealership phone system is your conduit to customers, employee productivity, mobility and analytics. TruVoice is a fully managed, flexible cloud-based VoIP system that grows with you, and supports mobility and unified communications without the capital expenses of a premise-based PBX.



FLEXIBILITY

GET NEW PHONE NUMBERS, LOCATIONS, PHONE LINES, & EXTENSIONS CONNECTED THE SAME DAY -- AS MANY AS YOU NEED



SECURITY

WORLD CLASS DATA CENTERS, ENCRYPTED, AND MONITORED 24-7



FUTURE PROOF

NEW FEATURES AND FUNCTIONALITY ADDED AT NO EXTRA COST



MOBILE INTEGRATION

Natively extends the over 300+ features of our hosted VoIP service to your mobile phone so your employees become more mobile and reachable with one phone number and one voicemail, maximizing your communications investment. Allows for increased employee productivity, call management, call efficiency, and service to your customers.

CRM INTEGRATION

Fully integrates with all the leading dealership CRM applications, publishing complete call details of every inbound and outbound call to your CRM application. Calls from any device; desk phone, mobile phone, cordless phone, tablet or soft phone can be published into the appropriate CRM record.

PERSONAL SUPPORT TEAM

dealerTEL's personal dealership support service is designed to make the transition to a hosted phone system as simple as possible. Every dealership has unique needs and we customize the system to meet unique dealership needs. A dedicated project manager will consult with you on the best features and call flows for your dealership. Your project manager will conduct personalized training and provide ongoing support after your service is installed.

FEATURE SET

- Extension Dialing
- Hold/Transfer
- Do Not Disturb
- Speed Dial
- 3 Way Calling
- Conferencing
- Call Forwarding
- Find me/Follow me
- Sequential Ring
- Simultaneous Ring
- Busy Lamp Field
- Call Park
- Call Pickup
- Shared Call Appearance
- Call Intercept
- Auto Attendant
- Music on Hold
- Hoteling
- Hunt Groups
- ACD
- Call Centers
- Call Queuing
- Agent Log In/Out
- Skills Based Routing
- Call Monitor
- Whisper Mode
- Caller Line ID Blocking
- Alternate Numbers
- Anonymous Call Rejection
- Auto Call Back
- Blind Call Transfer
- Call Return
- Call Screening
- Call Trace
- Call Waiting
- Custom Ringback
- Remote Office
- Soft Client Support
- Mobile Integration
- Hunt Group
- Intercom Paging

OVER 300+ FEATURES

